

## **COVID-19 GUEST SAFETY PROTOCOLS**

We look forward to hosting you at the winery and ask for your understanding and compliance with our new set of safety guidelines.

### **RESERVATIONS**

- Reservations will be managed to allow for physical distancing between parties.
- Credit card information will be collected prior to arrival for contact-less payments.

### **GUESTS ARRIVAL**

- Upon arrival, please check in with our Concierge who is located inside the winery entrance.
- Face coverings will be required by all guests upon entering inside the winery.
- We will start your experience once your entire group arrives.
- If you plan to bring pets and/or children under the age of 13, please communicate to the Concierge prior to your arrival so that special accommodations can be made.

### **TASTING EXPERIENCE**

- To minimize physical contact, all wine flights will be pre-poured prior to guest seating.
- If you have been exposed to COVID-19 recently or have symptoms of COVID-19 (some symptoms include: fever, cough, or shortness of breath), please help us keep everyone safe by ordering online or using our contactless delivery options. We will kindly cancel your reservation if you or anyone in your group does not feel well.

### **SAFETY, CLEANING AND SANITATION**

The Winery has always followed high cleanliness and safety standards. We are working in accordance with the guidelines set forth by the CDC, County of Napa and OSHA.

- Hand sanitizer will be available at multiple locations throughout the winery.
- Tasting areas will be disinfected before and after each tasting appointment and high contact surfaces will be disinfected throughout the day.
- Tables will be immediately cleared upon guest departure and all will be washed in our commercial, high temperature glass washer and dishwasher.